QUESTION ANSWER BOOKLET
CSE GS (MAIN) 2018
PAPER IV
TEST VI
ETHICS, INTEGRITY & APTITUDE

Time Allowed: Three Hours
Maximum Marks: 250

QUESTION PAPER SPECIFIC INSTRUCTIONS
(Please read each of the following instructions carefully before attempting questions)
There are FOURTEEN questions divided in two sections and printed in ENGLISH and HINDI.
All questions are compulsory.
The number of marks carried by a question/part is indicated against it.
Answer must be written in the medium authorised in the Admission Certificate which must be
stated clearly on the cover of this Question-cum-Answer (QCA) Booklet in the space provided. No
marks will be given for answer written in medium other than the authorized one.
Word limit in questions, if specified, should be adhered to.
Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly
struck off.

Name: Sumit Kumar Rai

E-mail:

Date of Exam.: 24th Aug. 2018

Test Centre: Kazipugh

Mob. No.

Starting Time: 8:30 A.M

Closing Time: 5:30 P.M

Invigilator’s Signature

Marks Detail

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Total Marks


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1. Understanding of questions:

2. Structure of answer:

3. Content of answer:

4. Presentation:

5. Any other remarks:

- It is not the quantity of points, but the quality which makes your answer effective.
- Content is sufficient — to the point & precise & clarity expression needed.
1. What should be the process and activities under socialisation for children which foster:
   a) Courage to do right things even when it is difficult.
   b) An attitude of tolerance towards diversity.
   c) Good character.

   Process of Socialisation: how children are being brought up.

   Activities of Socialisation: Acts done by parents, teacher, school which affect children and shape their values.

   (a) Courage to do right things even when it is difficult.

   Parents must teach values of Gandhi and promote right behaviour. In schools, teachers must ask students to follow such behaviours in day-to-day life.

   Particular incidents where children show such behaviour must be encouraged. Examples can also be used. For example, a distinct magnitude does not bow down to mafia and political interference and croaks down heavily on them. Such stories can be used by parents and teacher to shape their values.
(b) An attitude of tolerance towards diversity:

Parents: They themselves showing such behaviour.

School: Children must not be discriminated on the basis of caste, religion and gender.

Teachers: Must promote lab partners based on cross-caste, cross-religion pairing.

Society: Celebrating each other's religion.

Muslims: Celebrating Diwali and Holi.

Hindus: Celebrating Eid-Ul-Fitr

Hindus/Muslims: Celebrating X-mas day etc.

(c) Promoting good character

The process of socialisation: based on highlighting the values of great leaders and showing good behaviour in front of others.

Activity of socialisation:

Good character like truth, honesty to be honoured and promoted by teachers.

Gender Sensitivity, equality: Promoted by schools.

Parents showing mutual respect: gender equality.

Also, parents must incorporate values of honesty, hardwork and comparison in children.
Explain the ‘trusteeship’ philosophy of Mahatma Gandhi as a model for development. Examine whether present day corporate social responsibility or corporate philanthropy is ‘close or far’ from this philosophy. (150 words)

Trusteeship theory of Gandhi says that rich people are like trustees of societies and therefore they must work for welfare of poor and weak person. This idea is based on concept of Sarvodaya (Rise of all) and Antyodaya (Rise of last man). Rich people have to help in this process.

Corporate Social Responsibility (CSR) and Corporate Philanthropy attempts to follow trusteeship model of Gandhi.

Positive Trends:

(1) Under CSR rules, companies are investing in health and education in backward areas.

(2) Working on skill training of unemployed people, attempts to make them employable.

(3) Greening the environment also helps poor people by providing good and healthy environment.
Corporate philanthropists like Bill Gates have helped in tackling problems like poverty and malnutrition in developing countries.

However, certain negative trends are also there:

(1) Companies are more worried about their brand value rather than social work.

(2) CSR also includes provisions like political funding which does not help weaker sections.

(3) Many companies are not investing in CSR and are implementing by-passing laws.

This shows a disconnect between intention and implementation.

Thus, as a way forward, the companies must take CSR more seriously and implement in the spirit of service. Then only CSR would be closer to "trusteeship model."
"Behaviour is one important quality which makes or mars one's life." In the light of this statement:

a) Discuss the important attributes of good behaviour.

b) Analyse how everyone's day would be happier and smoother if their behaviour improved.

Behavior is what we actually do in our life. Good behaviour can make our life by promoting a positive perception while bad behaviour can destroy our life. Bad behaviour like eve-teasing, stalking a girl, corrupt practises can put us behind the bar also.

(a) Good behaviour is based on certain important attributes

- based on honesty, punctuality, hardwork
- treating women respectively
- following fundamental duties
- behaviour towards parents, friends
- good behaviour towards animals
- respect for rivers, environment
- good behaviour is key to good citizenship
- compassion, empathy and other v-traits

Thus good behaviour promotes a good life. It is helpful in making a beautiful society.
(b) Improvement in behaviour would make everyone's day happier and smoother:

- Good behaviour towards parents like taking care of them, give mental and emotional self-satisfaction of fulfilling your duty as a son/daughter.
- Good behaviour at work place like coming office on time, becoming productive would help in smoothing the work, will reduce work strain and make one happy.
- Good behaviour by civil servants like not 대통령
- Good behaviour by children and students will help them in completing their task on time.

Good behaviour by everyone would create a positive attitude based society and make life easier and happier for everyone.
When you face a conflictual situations in which there is no clarity on what is right or wrong then how you deal the situation? Explain with suitable example. (150 words) 10

A conflictual situation is one where there is lack of clarity on what action should be taken.

Various examples:

1) A person going for interview sees a good accident. Should he/she ignore the accident or not?

2) Ethical dilemma.

3) A civil servant gets an instruction from civil servant to let a particular community create violence in area should civil servant be neutral or follow political instructions.

Thus conflictual situational can arise in various ways.

How to resolve this?

1) Sometimes the ends justify the actions.
   For e.g. it is important to save a road accident victim if it costs you some loss. A life is more precious.

2) Sometimes means justify the actions.
   For e.g. in above example, the civil servants
Should follow Constitutional values and treat everyone with equality.

Thus during conflictual situations, one has to assess all possible action alternatives and take one which appeals to the situation. The values like honesty, integrity, compassion, public service, humanity aspect can act as a guide in such situations.
4. (b) विशेषता करें कि एक नेता की भूमिका एक प्रशासक से कैसे अलग है? क्या किसी प्रशासक को नेता के रूप में काम करना चाहिए? इसकी आवश्यकता और हैमरों की चर्चा करें।

Discuss how the role of a leader is different from an administrator? Should an administrator work as leader? Discuss its scope and limitations. (150 words) 10

Leader is a person who shows path in a situation, who has some skills which become useful in guiding and influencing behaviour. For example: Gandhiji was a leader who guided people of India during freedom struggle.

Administrator on the other side is a person who has been appointed by government to carry out various policies and provide order in the system. For example: District magistrate in a district.

Should an administrator role differ:

**Leader**
- Shows the forward path
- Might not be legally chosen
- Anyone can be a leader based on ability and hence guide
- Influences the group

**Administrator**
- Legally appointed
- Anyone cannot be an administrator as it is appointed by govt.
- More related to implementation of policies.

An administrator needs to
be a leader also, but only to promote good behaviour. Thus, there are limited scope and many limitations when an administrator becomes a leader.

(1) Administrator must act as a leader mainly to create social influence.

An officer takes march against child marriage, poor sanitation creates positive impact.

(2) His personal actions can make him a leader.

Ex: An officer doing his marriage in a temple and not taking dowry can make him a leader in fight against dowry. While an administrator he will be implementing implementing the Prevention of Child Marriage (PCMA) act.

However, he should not become leader to:

(1) Fight against political executive
(2) Use social media against government
(Ex: Recent case of a Jammu and Kathua officer)

Thus, there are many limitations which must be respected by civil servants while becoming a leader.
Honesty is the best policy is the maxim which guides our life. From childhood this is being taught to promote right values. It essentially asks one to 'do the right thing and don't resort to corrupt behaviour or tell lies or do manipulation.

The philosophy is still relevant.

1. Honesty in personal life brings better understanding between married couple, increases our trust value and makes us respected by friends and family.

2. Honesty in professional life brings mental satisfaction. For example, many civil servants like Atish Kumar, Pravin Togadia, and others have followed the path of honesty.

3. Honesty is essential to ensure that society functions well otherwise corruption can destroy our society.

I follow this philosophy because it has given me mental satisfaction. My values have been shaped by my parents' behaviour who...
always behaverd in honesty and hardwork.

Thus honesty is part of my value system and it is easy for me to follow. Not following
honesty brings cognitive dissonance and makes me uneasy, brings a feeling that I have
cheated myself. These reasons ensure that I follow honesty.

I follow honesty in various situations:
1) During exams: No cheating.
2) With my manager: I fulfill my work responsibility with full honesty.
3) In my personal life: Gaining trust and respect of my spouse by being honest in our daily life.
4) 

Thus, I follow honesty as a principle in my daily life.
Discuss the ethical issues in international funding. Can there be aid without conditionalities? Justify your view.

International funding and mechanisms to help a country in need. Institutions like the World Bank, IMF provide international funding to Asian and African countries during their crisis time. Also, international funding is key component of fight against climate change.

Ethical issues in international funding:

1. IMF and WB put condition before giving aid. Conditions like reducing government expenditure on social welfare scheme can make poor and weak people more vulnerable.

2. Western countries like USA used international funding to promote their ideologies during Cold war.

3. It is also used on a pre-condition to open your market for Western countries. This makes developing countries economically more vulnerable.

4. China's example: BRI, aid to Pakistan, aid diplomacy with conditions
Can there be aid without conditionalities?

1. Aid conditionalities are not always bad as sometimes they want to introduce governance reforms. Hence in that case the aid with conditionalities is justified.

2. However, they can be situations where aid can be given without conditionalities.

   a. For example, small island countries need international aid for their survival.

3. India's Aparad doctrine is based on non-reciprocity in which India gives financial assistance to neighbouring countries like Nepal and Bhutan.

Thus, the aid giving agencies need to respect the sovereignty of countries during giving aids. At the same time, it is ethical and moral responsibility of aid receiving country to utilise that money.
The recent PNB scam indicates failure of regulation, vigilance and accountability and hence, failure of ethics in governance. Elucidate.

PNB scam involved fraudulent activities in which 13,000 crore was withdrawn of letter of undertakings were issued to two businessmen based in Gujarat.

**Failure of Regulation:**
1. Banks failed to regulate the transactions, both PNB and the other bank.
2. RBI's failure in regulation.

**Failure of Vigilance:**
1. The scam happened over a period of 6 years, shows the failure of vigilance department.
2. Even the internal audit did not reveal the scam.

**Failure of Accountability:**
1. The staff at one particular branch were not rotated periodically. This shows poor personnel and HR accountability.
(2) Failure of accountability towards people and Depositors.

All these essentially indicate failure of ethics in governance.

Thus we need better Corporate governance to promote ethics in corporate sectors. Recommendations of Kotak Mahindra Committee, PS Bank Committee, and Andhra Pradesh reforms can be used to improve corporate governance in banking sector.
War and peace cannot co-exist together. Therefore, absence of war is pre-requisite for peace. However, the concept of peace is much more wider and needs a moral overhaul of actors involved:

- A predisposition towards settlement and reconciliation
- Reflected in Ahevon on July 9, 1962
- Confidence building (Indo-Pakistani peace dialogue)
- Being benevolent in our behaviour (Releasing prisoners of war after war)
- Thus concept of peace goes much beyond actual war.

Recently China's invasions
in diklom area in chumbi valley near
Siliguri corridor led to discussion of peace
without actual war. Thus there is a need
for confidence building and just behaviour by
China in this case.
in dsklam area in chumbi valley near Siliguri corridor led to disruption of peace without actual war. Thus there is a need for confidence building and just behaviour by China in this case.
Corruption is used of a public or private use for own personal benefit. It has many social, economic and political manifestations.

Social manifestations:
1) Poor people facing problems in getting their services like identity cards, caste certificates due to corruption.
2) Corruption in schemes like PDS leads to poor people not getting proper ration. Sometimes the weighing machine is rigged to show 800 gram instead of 1000 gram.

Economic manifestations:
1) Black money case.
2) Money laundering.
3) Country's tax to GDP is very low (~16.6%) due to tax evasion.
4) Cost of services increase for poor people.
5) Hoarding leads to price inflation.
See the utility of their actions and do not approve any loan requests just because of influence of powerful people. Thus, PNB type scam can be prevented.

2) In bureaucracy, work as worship will promote civil service values like honesty and transparency with emphasis on "public service". Examples: The courageous actions by Civil Servants like Ashok Khemka and Praveen Sethi are based on work as worship. This would also help in bringing culture of zero tolerance for unethical work practices like Cronyism. This is because just like our place of worship, temples we do not like to pollute our workplace. This behavioural and attitudinal level change can be brought through this philosophy.
8. (a) “अंतरराष्ट्रीय संबंधों में केवल एक ही नीतिका है और यह राष्ट्रीय हित है!” क्या आप इस कथन से सहमत हैं? अपने विकार के सम्भावन से तरक्के हैं।

“There is only one ethics in international relation and that is national interest.” Do you agree with the statement? Give argument in support of your view. (150 words)

The international relation is based on primarily the national interest. However, there is scope for giving consideration to ethical and moral aspects too. India’s foreign policy is best exemplified in this case:

1) We have followed a policy of supporting Israel and Palestine together and did not favour only one country.

2) Our actions based on NAM principle did not follow any particular group.

3) We have championed the cause of humanism and have helped refugees from Sri Lanka, Bangladesh and Myanmar.

However, one must also understand the limitations of foreign policy and various constraints before a country. For example,
In case of the Rohingya crisis, India accepted a certain level of refugees. But the country itself is in a grip of poverty, therefore, these concerns of ethnic strife should not be taken lightly. We must take a decision in national interest.

In this case, the ethics of national interest must be also seen. The government's primary responsibility is towards the people living in the country and followed by others people of the world.
Critically comment on the role of code of conduct and code of ethics in creating effective deterrence against corruption in administration. (150 words) 10

Code of Conduct are certain principles which must be followed by Civil Servants. Examples: Honesty and Transparency, taking decisions based on public interest, not taking bribe, etc. These they are related to the "conduct" aspect.

Code of Ethics are values which must be followed by a Civil Servant. For example, Nolan Committee gave values like:

1. Selflessness
2. Integrity
3. Leadership
4. Openness
5. Honesty
6. Accountability
7. Objectivity

Further, 2nd ARC has also given Code of Ethics.

Role in creating deterrence against corruption:

1. Have helped in checking the arbitrariness in behaviour.
2. Code of conduct can be used as a basis for disciplinary action if violated.
(3) However, the politician-bureaucrat-businessmen nexus can make this Code of Conduct ineffective. Various Corruption Cases point out ineffectiveness of Code of Conduct.

As a way forward, the need has suggested Code of Ethics which try to charge the values and provide ethical guidelines. On the other side, Code of Conduct being only compliance.

However, even the code of ethics similarly cannot solve the Corruption problem until there is a Code of Conduct and Code of Ethics for political class too.

Thus as a way forward both the groups need to show ethical behaviour to ensure corruption is removed from the system.
9. Recently, a cricketer from the national team has been withheld from the Board of Control for Cricket in India's (BCCI) latest list of contracted players due to reports of his wife filing an FIR against him. His wife has charged him for extra-marital affairs, beating, harassing, torturing and also threatening to kill her. But, the cricketer has vehemently denied all charges levelled by his wife and alleged a conspiracy to defame him. He also alleges that his wife has lost mental balance.

a) Give your view as one such Board member of the BCCI on whether he should have been dropped from the list of contracted players. Also justify your view.

b) Suppose you are an ex-cricketer who has led the national team in past, how you will react to media if it approaches you and seeks your views on the cricketer, his wife allegations and the decision by the BCCI?

The Case deals with exclusion of a cricketer from BCCI's list of contracted players based on harassment allegations by his wife.

Candidates must not write on this margin.
LUKMAAN IAS

Lead with Edge...
b) As an ex-cricketer I understand the value of my statement over functioning of BCCI.

Thus I would desist from saying any ill-thing but would say that a proper chance must have been given to the cricketer to understand this side of story.

on the issue of his wife behaviour, I would not make any comment. As this is their personal life and they are going through a legal process it would not be right for me to take sides or make a comment.

On the behaviour of cricketer, I would share my experience of what I had seen in past. I would share some personal anecdotes which have happened, my aim would be to present my own experience and therefore not...
Comment on his current behaviour. Marriage is a matter between two persons and they are privy to all the information. Therefore a third party like me should not comment on their personal matters.
You are heading a government mission that aims at making innovative work and providing better government services for people in rural areas. To assist you, four young management school students are recruited. They are enthusiastic, come up with brilliant ideas, are tech savvy, give amazing presentations using their eloquence and communication skills and are highly assertive.

At the same time, the four are born and brought up in cities for all their life and are from affluent families. They are little aware of plight of people living in rural areas with resource scarcities and social dogmas. They lack patience and perseverance required to understand ground realities of rural life. They are also not respectful to some socio-cultural practices of rural people and often they deride them.

In such situation, what will be your courses of actions to utilize their strengths and overcome challenges of their behaviour which is causing problem in the achievement of the mission's objective?

(250 words)
Problem areas:

Lack of social and emotional understanding of poor people in the young management programme limits the potential of their ideas.

Potential and utilisation of inputs from young management trainees:

The young management students provide new ideas, tech solutions, which are very important to solve complex problems like leakage and Camphor in the system. This can be used to engage citizens in providing feedback using technology. Thus their ideas also need a behavioural component where it comes into contact of people. Therefore, I would arrange a field visit of one week and go to various villages and discuss the program. This interaction would help students to understand the problems in rural areas. They will come to appreciate...
the ground level challenges. Various challenges would be highlighted to them: People are not very tech-savvy, how to promote awareness in villages, issue of poor electricity and infrastructure etc.

These insights would help students to modify their projects. I would ensure that field level input is incorporated to make the suggestions effective.

As a long-term policy, I would promote more field level interaction and discussing the matter with local representatives like Gram Sabha members.

Suggestion: The young students can have a mandatory one week of field/village excursion as part of their induction program. These would align their thinking process and help in providing more refined ideas.
11. आप एक प्रतिष्ठित सार्वजनिक क्षेत्र के बैंक के खाने में नए मित्र बनने के लिए प्रयत्न करते हैं। आपको पता है कि व्यवसाय के लिए नई खरीदारों को भाग दिया जाता है। आप चाहते हैं कि यह डील सफल हो।

एक दिन आपके दौरान आपके दोस्त के साथ जाकर निकलते गए और रहने बाले एक किसान से जन्म की वसूली करने का कहते हैं। उसके बाबा के दस्तावेजों का अवलोकन करने के बाद आपको पता चला कि तिनके ने चुरू में किसी का भुगतान किया है, लेकिन बाद में उनके देशी कर दी। आप इस तरह के बाले अब तक जानते हैं कि किसान चुरू में निर्वासन से नहीं है और एक ऐसे किसान ने कुछ समय पहले निर्वासन के अधिकारियों के उपरेंद्र के कारण आत्महत्या कर ली है।

व) उपरोक्त हिस्टरी में अपनी नैतिक दुकानों की प्रभाव के लिए।

ख) आदर्श नीति के अधिकारियों का जन्माहुती निर्वासन होने का आलापन किया जाए?

ग) जब आप अंग्रेज बसूलने किसान को पूछते हैं, तो आपकी क्या कार्यवाही होगी?

You are newly appointed officer in the loan recovery department of a reputed public sector bank. You come to know that there are many cases of defaults and delay in non-repayment of loans by the farmers in the district. You also know that the district falls in the drought prone area of the state.

On one fine day, your senior asks you to go with the team and recollect the loan amount from one of such farmer living in the nearby village. After studying the loan file, you come to know that farmers have initially paid instalments but later delayed it. You are well aware of the fact that farmers are afraid of loan recovery department and one such farmer has committed suicide due to harassment of officers of the department in the past.

a) Discuss the ethical dilemmas faced by you in the above situation.

b) Which type of behaviour the officers of said department should ideally have?

c) What course of action will you take when you reach the home of farmer to recover the loan?

(250 words) 20
(a) Ethical dilemma faced by me, as the bank officer responsible for loan recovery:

(1) To ensure that loan amount is recovered, however my actions might create more damage to the farmer and might push him towards suicide.

(2) Should I follow professional ethics of doing my duty (deontological approach) or should I also consider the end result of my actions (Consequentialism or teleological approach).

(3) Short term career goals vs long term ethical consideration: Would there not be a case of moral conscience and guilt feeling if something happens to the farmer in the case. Then the case also needs one to practice emotional intelligence.

(b) The behaviour of the officers in charge of loan recovery should primarily be towards loan recovery. However, this has to be done...
Considering the humane angle too. In this case, the farmer is suffering from drought, extreme financial distress and historical data also show farmer suicide case. All these factors must be considered while pursuing a person for loan recovery. At the same time, the officer should not merely get swayed by these considerations. He should first assess the vulnerability of the farmer and plan the loan recovery process in a more relaxed manner.

On reaching the home of the farmer, I would first introduce myself and will try to show him that I am not going to harass but would listen to your side of the story. Based on that, I would enquire about the present situation of family, the major financial concerns, the prospects of cropping. I would discuss the loan recovery process, would tell him that at some day the delay might lead to confiscation of
their properties and therefore they will have to pay eventually. If their present financial situation is just too acute then I would report the findings to my superior with my observations.

I would personally suggest family to reduce their dependence on monsoon vagaries and rather take up small business like making or a self-help group model. The bank would support them in financing under existing schemes. The district administration support can also be sought in this regard.

Thus with help of existing provisions an attempt could be made to season the financial resource of farmers where fun can be used to pay the loan by farmer.
This Holi, stand up against those who harass under the guise of 'Bura na Maano, Holi hai'. Whether you are in a crowded place, around people who are under the influence of bhaang, consuming bhaang yourself, or celebrating in a group of both men and women, your consent and personal space are important.
a) Suppose you are the officer posted in the university area responsible for ensuring safety to women on the occasion of Holi, then what measures will be taken by you to ensure respect and dignity to women without harming others right to celebrate the festival.

b) In your view, what are the ethical issues in celebration of Holi vis-à-vis rights of women and what steps should be taken as long-term measures to bring changes in the behaviour of men.

(250 words) 20

The case presents the social wrong practice of degrading a woman's dignity on pretext of the festival of Holi.

(a) As the officer posted in university area, I would take following measures in this case:

* Before 2-3 weeks of the day of Holi, I would meet with the women's group and listen to their grievances. I would particularly identify the area where such practice like hurling water filled balloons and semen-filled balloons are practiced.

* I will meet with the university head and with students to understand who are few miscreants who do these acts.

* Based on these informations, I would release a circular that those found teasing girls and hurling balloons filled with water or semen would be punished. CCTV cameras would be installed
in sensitive areas.

x I would coordinate with the police and increase police patrolling in sensitive areas. Rapid response teams would be set up.

x At the same time appeal would be made to continue the celebration of Holi but within the limits of decency and respecting someone's honor and dignity.

(b) Ethical issues involved here are:

- Patriarchal attitude reflected in behaviour of men, violates dignity of women.

- On one side we are celebrating a social festival but at the same time it is used to create social disruption. Then it violates the spirit of festival.

- The long term impact promotes "chalta bai" attitude.

- Commodification and objectification of women through vulgar Holi songs and issuance of milestones, harassment and naked show are the value degradation of society.
Steps to be taken

Long term measures to be taken to bring change in the behaviour of men:

1. First step should start with family and parents who should promote value education.

2. Role of teacher and school in value formation.

3. The involvement of all actors in changing our social attitude towards women.

- Movies and Bollywood: promote women empowerment and stop objectifying women.
- Political leaders: promote more political representation of women.

Parents/Teachers/School: teaching gender equality.

Administrator ➔ Police: Sensitive to women

General Administration: Specific women grievance redressal mechanism.

Thus an atmosphere must be created where women are seen as equal and not as an object. This will shape the
value system of men in the long term.

only short term legal
measures like stringent rules and laws will
only create temporary compliance. But
value orientation will be long term and
will result in internalisation of charge.
You are going with a friend to submit the application form for college admission. You are already late and it is the last day of submission of application form.

While going towards college you come across an accident happened on the other side of road. A motorcyclist got hit by a car. Many people gathered around and were looking at profusely bleeding motorcyclist. Many of them were recording videos and taking photos on their mobile phones but no one was coming forward to help the victim.

a) What will be your immediate course of action?

b) Why most of the people do not come forward to help victims in such situation? Discuss the reasons.

c) What measures should be taken to change the behaviour of the people in such situation?

(250 words) 20

The case study presents a dilemma before student to save an accident victim's life or go for submitting his college admission application.

Stakeholders:
- I, the student who has to submit application form
- Accident victim
- His family
- People around
- Society at large

Ethical dilemma
- Saving a human life at cost of your own interest
- Addressing social apathy
LUKMAAN IAS
...Lead with Edge...

(a) Immediate Course of Action:

1) Immediately rush to the site and arrange first aid so that the "golden hour" period can be utilized and the person is brought out of danger.

2) With respect to submitting the admission form, I will do these:
   a) Ask my friend to go and submit the form.
   b) I will call college authorities and explain that I am stuck in a situation. If the number is not available, then I will call college help desk and seek an extension.
   c) I will call my family members to come to the site and help me in saving the accident victim. Possibly, I will call the family members of the accident victim.

3) I will seek help of police and nearby hospitals. I will call on the Ambulance Services 102.

(b) Most of the people do not come forward to help victims due to:

(a) Bystander apathy: They join the rest of the group and become a mute spectator.
(b) Trouble with police reporting

(c) Poor value system which promotes self-centric behavior ignoring societal values of help, empathy, and compassion.

(d) Fast pace of life where someone is always in hurry.

The case of people recording the incidents on mobile also show the new phenomenon of "social media" hits. People want more like, shares and instant hit. Hence they are more interested in recording such incidents.

(c) Following measures should be taken to change the behavior of people:

- Short-term measures:
  - Change the current policy of victimisation of victims.
  - Make police to ensure that those who help a victim are not troubled by police.
  - Wider discussion on new policy through social media, new channels.

- Role of Celebrities in social influence.
long term measure.

→ focus on changing the social apathy through value based education.

→ cultural and social values using parents and teachers to be changed.

→ the hospitals should promote a culture of approaching the people who bring a road accident victim.

Thus by rethinking the procedure like FIR filing, reducing the trouble caused to people who help victim and by moral overhauling of society such behaviour can be changed.
14. You are an IRS probationer undergoing training in an academy. You along with team of other fifteen probationers are posted for field training (attachment) in particular district. A Commissioner of Income Tax of that district is mentor of your team for next one month. Your mentor is very good person and takes you to the tour of many industries and field visit so as to give a practical experience and knowledge about their job. In one of such visit to one garment factory when team was leaving after the visit, the owner of factory wants to give high quality garments and accessories to each probationer. He is polite and insists everyone to take it. While some probationers try to refuse to take it but the team mentor insists to take it as token of thanks.

Discuss whether the behaviour of the mentor and probationers is ethical as per civil services values, if yes so why or if not then how they should have conducted in that situation?

(250 words) 20

The given case describes a situation in which IRS probationers and mentor are in a dilemma of whether to accept costly gifts from a businessman.

Civil services provide opportunity to interact with different sections of society. While doing so the behaviour of civil servants should be guided by civil services values to ensure conflict of interest does not arise. In this case there are various opportunities, challenges which need to be identified.
Stakeholders:
- IRS Probationers
- IRS Senior Officer on the matter
- Factory owner
- Other factories and their owner in the region
- Long-term impact on society.

Values at stake:
- Impartiality
- Honesty and integrity
- Maintaining fairness in the long run.

Behavior of mentor and probationers:

The probationers did right by showing reluctance to accept costly gifts from the factory owners. They were trying to follow civil service values like integrity and transparency.

There is a possibility that accepting the gift might promote a culture of favoritism. More might be expectations from the factory owner as a quid pro quo or just to show leniency in future tax assessments or disputes.
However, the mentor’s behaviour also needs to be analyzed in terms of consequentialism ethics. It is true that civil servants can be presented with gifts and it is also true that public interaction is an essential part of civil servants life. So, if the mentor insists on accepting the gift based on his years of experience that such small gesture do not compromise the ethical and transparent conduct of civil servants and there is no harm in accepting the gift. However, if the end result is based on expectations then it is a case of conflict of interest which is against the civil service values. In that case, the conduct of senior IRS officer cannot be called ethical.

How they should have conducted in that situation:

To avoid any conflict of interest, civil
Service Code of Conduct must be followed. It states that gifts beyond a certain value cannot be accepted by civil servants. This is also true for public servants like the prime minister. Therefore, in this case, the team (probationer + Senior IRS Officers) should gently explain to the factory owner that they cannot expect such costly gifts. Instead, he can present them with a token gift or a gesture.

Further, if the probationer wants, they can purchase the gift (garments) and not accept the gift. Such behavior will ensure that there is no obligation on civil servants to visit the same time, the factory owner is explained the reason.
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